

CASE STUDY

Grow with Infor ERP & Factory Track - Optimizing Wholesale Distribution



Client Overview

A growing wholesale distributor aiming to expand operations while improving order fulfillment and warehouse management.

Business Challenges:

- Inefficient order processing, leading to delayed shipments.
- Lack of real-time inventory visibility across multiple warehouses.
- Manual financial tracking slowing down reporting and compliance.

SOur Solution:

We deployed Infor LN Distribution to optimize warehouse and supply chain operations:

- Advanced Order Management: Automated order processing to improve fulfillment speed.
- Infor Factory Track (Infor Warehousing) **Solution):** Implemented real-time inventory tracking for better stock management.
- Financial Automation: Streamlined reporting and compliance with integrated financial tools.

Implementation Strategy:



Conducted a warehouse assessment to refine logistics processes.



Trained staff on new system capabilities for improved adoption.



Set up proactive system monitoring for continuous performance optimization.

S Key Results:



25% faster order fulfilment, reducing delays and improving customer satisfaction.



30% reduction in inventory discrepancies through real-time tracking.



Improved financial reporting accuracy, ensuring compliance and better decision-making.

