

CASE STUDY

Grow with Infor CloudSuite ERP – Scalable Operations



Client Overview

A mid-sized manufacturing company aimed to enhance its production capabilities, improve supply chain visibility, and optimize financial reporting and statement consolidation.

Business Challenges:

- Multiple legacy ERP systems across various locations hindered efficient business process management.
- Outdated inventory management system led to significant inventory-related issues.
- Lack of visibility in production scheduling.
- Data redundancy due to multiple ERP systems.
- Challenges in consolidating financial results from multiple legacy systems.
- High licensing costs due to outdated technological environments.
- Difficulty in supporting multiple legacy ERP systems due to a lack of expertise.
- Maintaining up-to-date environments became increasingly cumbersome.

Our Solution:

We implemented Infor CloudSuite ERP to modernize and integrate the company's operations:

- End-to-End System Integration:** Unified production, inventory, distribution, and finance processes.

Industry-Specific CloudSuite Solution:

Implemented an integrated CloudSuite environment with LN as the core ERP, supported by Factory Track, CPQ, PLM, DEPM, and more.

Enhanced Role-Based Dashboards:

Widgets designed to simplify user interactions.

Infor OS Capabilities:

A powerful middleware solution ensuring seamless integration of Infor and third-party applications (both cloud and non-cloud).

Production Scheduling Enhancements:

Improved functionalities for smoother and more efficient scheduling.

Automated Reporting & Analytics:

Real-time business insights for data-driven decision-making.

AI Integration:

AI-powered capabilities within CloudSuite solutions.

Seamless Data Migration:

Simplified transition from any legacy ERP to Infor CloudSuite.

Workflow & Alerts:

Pre-configured workflows and alerts available across all business areas.

Integrated Data Storage:

Infor IDM (Infor Document Management) for streamlined document storage and access.

Implementation Strategy:

The project followed the Infor Deployment Methodology (IDM), structured in multiple phases:



Engage: Conducted a comprehensive process analysis to adopt best practices using IDM.



Inception: Defined high-level process scope using Infor Process Catalogue (IPC), resulting in BRE100 documentation.



Elaboration: Detailed discussions with key users to identify scope deltas, producing the BRE140 (Business Blueprint Document).



Construction: Developed and realized RICE (Reports, Interfaces, Conversions, Enhancements) elements identified in BRE140.



Transition: Transitioned the finalized solution to key and end users, with UAT as a critical milestone.



Optimize: Provided post-go-live support and continuous system improvements.

By implementing Infor CloudSuite ERP, the company successfully modernized its operations, streamlined production planning, improved supply chain visibility, and enhanced financial reporting efficiency.

Key Results:



30% reduction in production downtime through real-time tracking and automation.



20% improvement in supply chain efficiency, reducing excess inventory costs.



15% increase in operational agility due to faster decision-making and real-time insights.



25% reduction in overall IT maintenance costs by replacing outdated systems.



40% improvement in financial reporting accuracy and consolidation speed.

